

7 Year Manufacturer's Statement

Austube's LED Luminaires, are conditionally warranted for a period of Seven Years from date of invoice at L70 F10. The evaluation method for luminous flux under this warranty shall follow the LM79 standard.

Warranty Limitations

Austube agrees to replace only, free of charge, the luminaire or components which have been installed and maintained in accordance with the manufacturer's recommendations, that have failed due to faulty workmanship or manufacture, in accordance with Austube's standard Terms and Conditions of Sale. This refers to luminaires and components not subject to incorrect installation and operation, site issues such as voltage surges, rodent damage or vandalism.

Any claims for rectification, removal or replacement of the luminaires, or transportation by third parties will not be accepted without written approval in advance from Austube and will be treated on a case by case basis. Labour charges are subject to an approved quotation by Austube before warranty work has commenced otherwise will not be paid.

The warranty is based on the current generation of LED boards and drivers operating at our standard operating current listed on the relevant technical datasheet or brochure and a maximum ambient temperature of 25oc, without any effect of direct sunlight on the luminaire.

The warranty shall not apply if the equipment is not installed in accordance with the installation instructions and in the original specification location, the product is used in any other capacity other than its intended function, any failure or defect arose out of the presence of a third party product, software or component or if any defect was a result of improper installation, misuse, unauthorised repair or modification or the luminaire has been subject to site issues such as voltage surges.

Repair or replacement is at the sole discretion of Austube